

**Name:** Victor Smalls  
**Title:** Incarcerated individual  
**Organization or Agency:** DOC CT  
**Topic:** Meeting Date Not Listed  
NA

**Testimony:**

To whom this may concern

In my experience with the D.O.C. ombudsman, I had one phone call with him concerning a serious medical need in which my complaint was a delay in medical treatment at Cheshire CI. After the one call, two months went by and no follow up was ever given? The end result was I had to pursue a federal civil suit. My medical issue at hand dealt with continued chronic hypertension resulting in complications causing swelling in my eye, that worsened over a five month period of time. In November of 2024 an eye doctor at Yale New Haven hospital sent facility doctor Williams an email recommending that I be sent out to get a ct scan of my brain, and ultrasounds of my carotid artery, kidney, and heart. She also noted that the initial swelling in my eye was caused by chronic hypertension. The facility doctor (Williams), ignored those recommendations for five month's, and only after I wrote a request following a April 9th visit to the same eye doctor in New Haven, who was not expecting me, also this was the first time I was even made aware of the eye doctors original recommendations because she noticed that they were never acted upon so she resent them on April 9, 2025 (medical records show this). However, after examination it was determined that my eye has gotten worse, and the swelling is beyond repair. The ombudsman was made aware of this by my family and me.